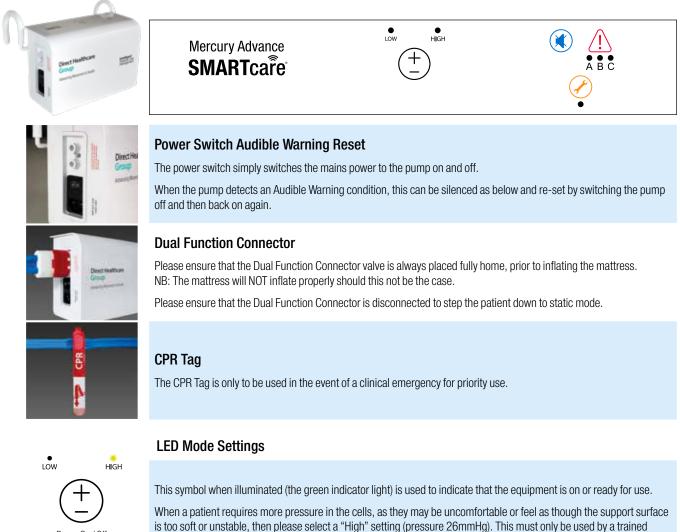
## Mercury Advance SMARTcare

A Step Change in Care Delivery

This is a quick reference guide for the Mercury Advance SMARTcare® System (refer to user manual for additional information). Product Code MAT1610001



clinician as often too high pressures can further agitate certain patient conditions.

Power On / Off Dynamic / Firmer Setting



Low / Comfort Pressure Setting





movement or if the patient is still reddening further, then please select a "Low" setting (pressure 18mmHg). This must only be used by a trained clinician.

When a patient requires less pressure in the cells, as they may be uncomfortable or indeed hyper sensitive to cell

This function is used to silence the Audible Warning. The LED will remain lit if the Audible Warning has been silenced previously, however a fault is still detected. Refer to the power switch in order to re-set fully. If the Audible Warning continues to sound repeatedly, along with an illuminated light, then an engineer must be called.

This symbol indicates an "Audible Warning Failure". Please see trouble shooting guide overleaf for how to re-set.

Note: Please ensure (when available) that all securing straps on the base of the mattress are secured onto the MOVING PARTS of the bed frame.

## Troubleshooting

	Warning / Fault		Cause	Solution
	not op	ol Unit does ierate; no display illuminate	The Control Unit may not be attached to a power source or a fuse may need replacing.	<ol> <li>Check the Control Unit is connected to mains power outlet with the correct voltage.</li> <li>Check the Control Unit is switched on. Switch off and unplug the unit before restarting.</li> <li>Check the mains plug fuse (5 AMP) then check both Control Unit fuses (1 AMP) – fuses can be released using a screwdriver to push and turn.</li> <li>Do not try to open the Control Unit. Opening the unit could cause personal injury or equipment damage.</li> <li>Ensure the replacement of fuses is carried out accordance with local legislation.</li> </ol>
		Warning LED C + audible warning		<ol> <li>Check the Control Unit is connected to mains power outlet with the correct voltage.</li> <li>Check the Control Unit is switched on. Switch off and unplug the unit before restarting.</li> <li>Check the mains plug fuse (5 AMP) then check both Control Unit fuses (1 AMP) – fuses can be released using a screwdriver to push and turn.</li> <li>Do not try to open the Control Unit. Opening the unit could cause personal injury or equipment damage.</li> <li>Ensure the replacement of fuses is carried out accordance with local legislation.</li> </ol>
	A B C	Warning LED B + audible warning	Pressure too low	<ol> <li>Reset the warning – turn off power and press the Audible Warning mute button.</li> <li>Check that the Dual Function Connector is firmly attached the Control Unit (located on the left of the Control Unit case). Check all air hoses along the inside of the mattress – each should be firmly connected. Check each air cells is securely attached to its connecting pipe.</li> <li>Check all cells, pipes and hoses for any air leakage.</li> <li>Check that the air filter cover is correctly secured and the air filter is clean.</li> <li>Switch on power.</li> </ol>
	▲ B C	Warning LED B+C + audible warning		<ol> <li>Check the blue external umbilical air pipe that is between the mattress and the Dual Function Connector is not kinked, twisted or damaged and that the CPR Tag is firmly secured.</li> <li>Check all air hoses along the inside of the mattress – each should be firmly connected.</li> <li>Check each air cell is securely attached to its connecting air pipe.</li> </ol>
	A B C	Warning LED A + audible warning	Pressure too high	<ol> <li>Reset the warning – turn off power and press the Audible Warning button.</li> <li>Disconnect the air hoses to reduce pressure, reconnect when pressure has decreased.</li> <li>Check for twists in the air hoses between Mattress and Control Unit.</li> </ol>
	A B C	Warning LED A+B + audible warning		<ol> <li>Reset the warning - turn off Power and press the Audible Warning mute button.</li> <li>Disconnect the air hoses to reduce pressure - reconnect when pressure has decreased.</li> </ol>
	A B C	Warning LED A,B+( + audible warning	C Initialising Failure	<ol> <li>Press the Audible Warning mute button to silence the Audible Warning.</li> <li>Check all air hoses along the inside of the mattress – each should be firmly connected. Check each air cell is securely attached to its connecting air pipe.</li> <li>Check that the Dual Function Connector is firmly attached the Control Unit (located on the left of the Control</li> </ol>

Unit casing).

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