

Safe Moving & Handling Assessments

Patient handling and specialist seating solutions supported by an assessment with a RoSPA Moving & Handling (Level 4) Business Development Manager.

To ensure you, your clients and the Direct Healthcare team are safe, the risks of conducting an assessment have been considered. As a result, the following best practice guidelines are in place for face-to-face visits:



Appropriate PPE – All of the team have access to PPE and hand sanitiser. The team will wear PPE when working with all client groups.



Maintain Social Distance – Where possible, we will ensure to keep a safe distance from the client group.



Equipment Provision – As general best practice, all equipment used will be disinfected pre and post assessment.



Trial Equipment – Should a trial equipment be required; the equipment will be delivered to the confirmed address and will be suitably clean for use. Following the trial, we respectfully ask you clean the equipment before it is collected for decontamination.

An assessment with your local Business Development Manager can be completed via a face-to-face home visit assessment or virtually via FaceTime, WhatsApp, Teams or Skype. Both assessment methods are supported by 'how to use' instructional videos and User Guide PDF's.

Assessments are also supported by CPD training through the Ethos Education Webinar and Webcast Programmes, presented by National Patient Handling Adviser, Mark Ripley RGN.

For more information, or to register please visit

www.directhealthcaregroup.com/ethos-webcasts/

Call **0800 043 0881** or email smh@directhealthcaregroup.com today to request a joint assessment with your local Business Development Manager.

Brand solutions from Direct Healthcare Group include:

- **Nightingale** – rental & service solutions
- **Qbitus** – wheelchair services
- **Direct Healthcare Services** – pressure relieving cushions and mattresses
- **Kirton** – specialist seating
- **SystemRoMedic** – safe moving and handling equipment
- **Linido** – bathroom safety solutions

Virtual Assessments

The Safe Moving & Handling qualified team are able to complete virtual assessments where face-to-face home visits are not possible.

- **Patient handling assessments** – EthosGPS assessment criteria to ascertain whether a client can Grip, Push & Shuffle
- **Specialist seating assessments** – Initial screening via a Pre-Assessment Form to ascertain key information, followed up by a specialist seating assessment



1 Virtual assessment with a Moving & Handling professional, the client and you as the OT/ carer via Teams, Skype, WhatsApp, FaceTime or a phone call

Following the virtual assessment, the assessment form and quotation for the recommended Direct Healthcare Group Moving and Handling equipment will be supplied by a Direct Healthcare Group professional to you, the OT

You can then order the equipment through your usual channels...

LSO/LA

LSO/LA will deliver the Moving and Handling equipment as per their procedures

Direct to
Direct Healthcare Group –
smh@directhealthcaregroup.com

Direct Healthcare Group webshop



2 Direct Healthcare Group doorstep delivery service:

- a** Prior to delivery, we will video or phone call the client and their family member to arrange a suitable delivery time – we aim for this to be within 48 hours of order received
- b** Once confirmed, a Direct Healthcare Group professional will deliver the equipment e.g. ReTurn7500i and ReTurnBelt direct to your client's doorstep – the product will be assembled, clinically clean and bagged
- c** A Direct Healthcare Group professional will then ring the doorbell and step at least 2m back, maintaining social distancing
- d** Once the door has been answered, we will then ask the family member/carer to take the equipment inside if possible and explain that we will follow up with them via a phone or video call with 'how to use' information



3 Post-delivery virtual assessment

- A Direct Healthcare Group professional will email you, the OT, and your client, their family member or carer the instructional 'How to use' video and User Guide PDF
- We will then also follow up with your client via a video or phone call to ensure they're confident with the equipment and answer any questions that they may have



4 Supportive, online information for you, your client and their family members/carers

- How to use instructional videos
- Functional Independence Measure information
- User Guide PDF's
- Access to a RoSPA Moving and Handling Level 4 professional via Skype, WhatsApp, FaceTime or a phone call